ABC DRIVING SCHOOL

STUDENT TRAINING AGREEMENT | Terms & Conditions

1. Instruction & Included Services

ABC Driving School (the School) will provide the purchased behind-the-wheel instruction in a dual-control training vehicle with a certified driving instructor, in accordance with applicable Arizona safety and licensing requirements. Included services are those identified in the written enrollment confirmation. Additional lessons, freeway instruction, online courses, road tests, and retests are included only when specified in the purchased package.

2. Payment & Scheduling

All fees must be paid in full before the first lesson unless the School approves another payment arrangement in writing. Lesson dates, times, and pickup locations must be confirmed with the School. Scheduling depends on instructor availability. The student is responsible for arranging and attending the remaining lessons.

3. Pickup & Drop-Off

Pickup and drop-off will occur at a mutually agreed location. No additional pickup or drop-off fee applies unless a special travel charge is disclosed and accepted in writing before booking.

4. Cancellation, Rescheduling & $100 Fee

The student or parent/guardian must notify the School by calling or texting **602-272-1908 at least 24 hours before the scheduled start time** to cancel or reschedule. **A $100 fee applies for each lesson canceled or rescheduled with less than 24 hours' notice, or missed without notice (a no-show).** Exactly 24 hours or more of notice avoids this fee. The $100 fee is separate from the package price and must be paid before additional lessons may be scheduled. Paying the fee does not purchase additional instruction. No student cancellation fee applies when the School cancels or reschedules a lesson.

5. Refund Policy

Once the student has completed at least one behind-the-wheel lesson, the entire purchased package is nonrefundable, including any unused lessons or included services. Choosing to stop training, changing availability, or failing a road test does not create a right to a refund after that point. Refund requests made before the first completed lesson must be submitted to the School for review; any applicable $100 cancellation or no-show fee remains due. This policy does not limit refunds required by applicable law. If the School permanently cannot provide a paid, unused service, it will refund the amount attributable to that service.

TRAINING TERMS & ACKNOWLEDGMENT

6. Student Readiness & Responsibilities

The student must arrive ready at the confirmed lesson time, carry a valid instruction permit or driver license appropriate for the instruction, and comply with any restrictions. The student must wear safe footwear, bring required corrective lenses, use a seat belt, and follow the instructor's directions. The student must not drive while impaired by alcohol, drugs, medication, fatigue, or another condition that prevents safe driving. Notify the School before the lesson of any concern affecting safe participation.

7. Safety & Conduct

The instructor may postpone or stop a lesson if the student is not legally eligible or safe to drive, or engages in reckless, threatening, abusive, or otherwise unsafe conduct. The School may discontinue instruction for serious or repeated misconduct. Lessons stopped for student misconduct are nonrefundable to the extent permitted by law. Any remaining package fees are governed by Section 5.

8. Road Test & Licensing

When road testing is included in the purchased package, it will be arranged only after the instructor determines the student is ready and the student meets applicable testing requirements. The School will provide a properly insured and registered training vehicle and an authorized instructor for the included test service. Test location and format depend on the purchased service and applicable MVD requirements. Additional testing or vehicle-use fees must be disclosed before booking. Completing instruction does not guarantee passing a road test or receiving a driver license; no School representative may make such a guarantee.

9. School Delays & Rescheduling

Weather, unsafe road conditions, vehicle problems, instructor emergencies, or other circumstances beyond the School's reasonable control may require a lesson to be delayed or rescheduled. The School will provide notice as soon as reasonably possible and arrange a replacement time. School-initiated cancellations do not incur the $100 fee and do not count as completed lessons.

10. Parent or Guardian Authorization

For a student under age 18, a parent or legal guardian must authorize participation, accept responsibility for payment and applicable fees, and help ensure the student complies with this agreement.

11. Agreement & Changes

This agreement and the written enrollment confirmation describe the purchased services and applicable terms. Changes must be agreed to in writing by the School and the student or responsible parent/guardian. Applicable Arizona law governs this agreement. If a provision is unenforceable, the remaining provisions continue to apply to the extent permitted by law.

By signing, I confirm that I have read and understand this agreement, including the 24-hour notice requirement, the separate $100 cancellation/no-show fee, and the nonrefundable package policy after one completed lesson. I agree to these terms and acknowledge receipt of a copy.

Signer: Student age 18 or older, or parent/legal guardian for a student under 18.

Signature: _____ Date: _____